



External Doors Online

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**CAUTION**

**Do Not Use**

High Pressure or steam  
cleaners Abrasive cleaners/  
Scouring pads Bleach/  
solvents (spirits & thinners)  
or adhesives. Before cleaning  
your door, remove all rings,  
bracelets and watches.

**SOLIDCORE**

For any questions or queries  
contact your supplier

**Please pass on this guide to the end user.**

**SOLIDCORE**  
**CARE & MAINTENANCE**  
GUIDE



FOR THE  
**HOMEOWNER**

# CARE & MAINTENANCE GUIDE

## Thank you for choosing the Solid Core Door.

Your Solid Core Door is made from an immensely strong 16 ply cross laminated timber core called Kerto.

It's a natural product and as such it can from time to time move like any timber product with changes in humidity and temperature. It will return to its normal position as conditions return to normal.

In order to ensure the best performance from your door we recommend that every time you close the door you lift the handle to engage the hook locks into the frame. This will ensure that the natural movement in the door is minimised.

To lock the door, raise the handle 45 degrees upwards. This will engage the hooks into the frame. Then turn the key to deadlock the hooks and deadbolt in place.

To unlock the door, turn the key in the opposite direction to release the deadlock mechanism. Then depress the handle downwards 45 degrees to disengage the hooks from the frame and withdraw the latch.



Read this guide thoroughly before proceeding with any maintenance activities. Read all warnings and cautionary notes for your safety.

## CHECK LIST:

### Supplies needed

- Dry or Teflon\* based spray lubricant
- Light engineering oil (such as 3in1)
- Clean, dry cloth(s)
- Clean warm water
- Soap (such as washing up liquid)
- Graphite Powder

## Maintenance

Door Component	Material	Application
Hardware	Dry or Teflon* spray	All moving components.
Lock	Dry or Teflon* spray	A small amount into the cylinder hole. On all hooks/ bolts and latches. Apply and operate several times to allow oil to lubricate moving components.
Cylinder	Graphite Powder	Using a Puffer Pot when purchased from the internet. Alternatively, dip the blade of the key in the graphite powder and work the key in the lock body to lubricate the moving parts with the graphite powder.
Hinges	Light engineering oil	Lubricate the central pins of each hinge and open/ close the door sash to work the oil into the hinge.

Wipe away all oil residue immediately with a soft cloth

## Cleaning

Door Component	Cleaning Material	Application
Door Sash	Warm Soapy water	Wash dust, grime and grit away, rinse with clean water. Dry with a soft cloth.
Door Frame	Warm Soapy water	Wash dust, grime and grit away, rinse with clean water. Dry with a soft cloth. For stubborn stains use a reputable PVC cleaner.
Glass (inc. lead work)	Warm Soapy water	Wash using a soft cloth, do not rub against any lead work. Finish with a suitable glass cleaner.
Handles, knockers & letterplates etc.	Warm Soapy water	Wash dust, grime and grit away, rinse with clean water. Dry with a soft cloth and buff to a shine.

### CAUTION

Read and understand manufactures safety advice when using substances and pressurised spray cans. Check material application and compatibility with this product before proceeding.