



Homeowner Care Guide



Welcome home to added style and safety. Now you have your new Door-Stop door, here's your guide to making the most of it.

Made with the best materials, packed with safety features and thoroughly tried and tested, your door has been built to last. And you can keep it that way by following some simple care tips. Just think of this as your handbook to enjoying many happy years of security and quality.

Police Approved



If anyone knows about security, it's the Police. If you opted for our Secured by Design upgrade meets their national standard for safer homes. It's not only Police-approved, with a tailored certificate to prove it - it's recognised by many insurance companies. So as well as enjoying an added sense of safety, you could get a discount on your home insurance cover, too.



Your police approved Secured by Design door can be ordered with a certificate as proof

Your bespoke, energy rated door

Door-Stop doors can be ordered with a certificate showing you its individual energy rating - based on expert data from the Build Research Establishment and accredited by the British Fenestration Ratings Council (BFRC). This is not a type test or a dubious assurance that gives all our doors the same rating. Your door rating will be tailored for your particular door based on your design choices.

Get the reassurance of knowing your door meets tough government standards as well as proof of how well your door performs at keeping the heat in your home - and saving you money on your energy bills.



What about your back door?



Style. It's all about a great match. A great tie for that suit - or the perfect shoes for that bag. You know when the fit is right. Like having a back door which matches your Door-Stop front door. Keeping your home secure and stylish from every angle.



Genuine Door-Stop doors

Reglazable doors, energy and security certificates, colour matched weather bars and thresholds...

You won't get these and many other features and benefits on any other door but a Door-Stop door. With all the high quality features we offer, it's good to know that you've got the real thing.

That's why we provide an easy way to check that your door really is a Door-Stop door. Starting from September 2012, all our doors carry an official stamp on the hinge edge near the bottom of the door.

It's our mark of quality to ensure that your door receives top marks from you.

Cleaning your door

Your Door-Stop door will stay in top condition with just one clean a month. Here's how to care for each part of your door.



Part of the Door	Cleaning	Finishing
Door Leaf	Keep the grime and grit away with warm soapy water (not washing up liquid) and wipe with a soft cloth.	
Door Frame	Wash with warm soapy water.	Stubborn stains demand a specialised PVC-U cleaner. Read the cleaner's guidelines carefully.
External Glass	Wash with warm soapy water with a soft cloth.	Finish with a proprietary glass cleaner.
Leaded Glass	Wash with warm soapy water.	Finish with a proprietary glass cleaner. (Oxidisation will naturally occur over time)
Hardware (handles, knockers)	Take a clean cloth and warm water with a mild detergent, then simply wipe clean to a shine.	

Maintaining your door

Door-Stop doors are low maintenance -
you'll find a little care every six months goes a very long way.

Part of the Door	Recommended Maintenance	Notes
Hinges	Keep them at their best by lubricating with a little light engineering oil, e.g. 3 in 1	
Cylinder Locks	Need lubricating with a Teflon based lubricant.	They're sensitive so don't use oil or graphite powder
Hardware (handles, knockers)	Just add a touch of light engineering oil on all moving parts.	Especially important if you live near the coast or by a building or industrial site.

IMPORTANT

Protect your door from natural thermal distortion. Make sure the top and bottom locking points are engaged by pulling the handle up every time you shut the door.

*Easy to clean,
and very low maintenance*